



集友銀行
Chiyu Banking Corporation Ltd.

28 February 2018

Notice on suspension of services due to system upgrade

To enhance our services to customers, Chiyu Banking Corporation Ltd. (the “Chiyu Bank”) will conduct system upgrade from 11pm on 31 March 2018 (Saturday) to 3pm on 1 April 2018 (Sunday) and certain services will be suspended during the period. We would advise customers to make necessary arrangements in advance. Service suspension details are as follows:

- Self-service machines: Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines and Passbook Update Machines;
Use of ATM Card and BOC Credit Card to withdraw cash, enquire account balance, transfer funds and pay bills via local and overseas ATMs (including ATMs of Chiyu Bank and Jetco network), and conduct retail purchases by debiting bank account via EPS/UnionPay, etc
- Internet Banking
- Phone Banking
- Mobile Banking
- Mobile Application
- WeChat Official Account
- Chiyu Bank Website

During suspension of ATM service, we will arrange emergency cash withdrawal services for cardholders of ATM Card or BOC Credit Card at our designated branches from 9am on 1 April 2018 (Sunday).

We apologise for the inconvenience that may cause. For enquiry, please call our Customer Service Hotline (852) 2232 3625.

Chiyu Banking Corporation Ltd.