

Enhanced Security Measures for ATM Services outside Hong Kong



Activation Guide for "Outside Hong Kong ATM Cash Withdrawal" Function

To enhance security, all bank cards issued in Hong Kong are protected by additional pre-set features for Outside Hong Kong ATM transactions. Simply activate the "Outside Hong Kong ATM Cash Withdrawal" function by setting the daily cash withdrawal limit and the validity period in advance through our designated channels including the internet banking, mobile banking, ATM and ATM Card 24-hour customer service hotline (852) 2232 3233 to enjoy easy access to local currency via ATMs outside Hong Kong. While activating the overseas cash withdrawal function, you could set an overseas ATM cash withdrawal limit that is lower than the limit for local cash withdrawal according to your needs and set the start date and end date for the activation period according to the travel date(s). The bank will send you security messages by either text messaging or other form of alert under certain circumstances. Please check once received. Please use our Internet Banking, Mobile Banking or ATM Services and follow the below activation steps:

Activation Via ATM

1

STEP 1: Service selection

Please activate via ATMs with **Jetco** logo in Hong Kong, choose 'CHANGE CARD SETTING' on the main screen, then choose 'OVERSEAS TRANSACTION SETTING'

PLEASE CHOOSE SERVICE	
CHANGE PERSONAL IDENTITY NUMBER	
OVERSEAS TRANSACTION SETTING	
BACK	

2

STEP 2: Service Activation

Please click 'ACTIVATE' to start the setting, then input the **START DATE** (should be later than or equal to today's date) and the **END DATE** (should be earlier than or equal to the card expiry date)

OVERSEAS TRANSACTION IS DEACTIVATED	
START DATE:	
END DATE:	
OVERSEAS DAILY WITHDRAWAL LIMIT: \$0.00	
CANCEL	ACTIVATE

3

STEP 3: Service Setting and Confirmation

Please choose 'CHANGE' Overseas daily withdrawal limit, and input the **limit** (The amount must not exceed the daily cash withdrawal limit of this card at ATMs). Then click 'CONFIRM' to confirm the setting.

OVERSEAS TRANSACTION WILL BE ACTIVATED	
START DATE: 01 Jan 2020	CHANGE →
END DATE: 31 Jan 2020	CHANGE →
OVERSEAS DAILY WITHDRAWAL LIMIT: \$10,000.00	CHANGE →
CONFIRM	

Activation Via Mobile Banking

1

STEP 1: Login and Service selection

Please choose "Setting" select "Set ATM Service" then select "Outside Hong Kong Daily Cash Withdrawal Limit"



2

STEP 2: Service Activation

Please choose "Activate" to start the setting



3

STEP 3: Service Setting and Confirmation

Please choose or input **Daily Cash Withdrawal Limit** and **Validity Period** (should be later than or equal to today's date and earlier than or equal to the card expiry date), then click "Agree and Continue" and "Confirm" to complete the setting

Activation Via Internet Banking

1

STEP 1: Login and Service selection

Please choose "Setting" select "Set ATM Service" then select "Outside Hong Kong Daily Cash Withdrawal Limit"



2

STEP 2: Service Activation

Please choose "Activate" to start the setting



3

STEP 3: Service Setting and Confirmation

Please choose or input **Daily Cash Withdrawal Limit** and **Validity Period** (should be later than or equal to today's date and earlier than or equal to the card expiry date), then click "Submit" to confirm the setting



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