



Dear Valued Customer,

Notice of Mobile Banking APP Experience Enhancement

Chiyu Banking Corporation Limited ("The Bank") has implemented an upgrade and optimization of Mobile Banking App homepage on 17 August 2025 to continuously enhance customer's mobile banking experience. Key enhancements include:

1. Addition of "Securities Account Overview" and "FX Margin" icons on the homepage, enabling customers to access these services more conveniently and efficiently;
2. Relocation of the existing "Mortgage Expert" and "Branch Network" icons under the "All" icon on the homepage. Customers may continue using these services through this section.

Should you have any enquiries, please contact our staff or call our Customer Service Hotline at (852) 2232 3625.

Chiyu Banking Corporation Limited
August 2025