

Dear Valued Customer,

**Notice of Amendments to “Data Policy Notice” and Provision of Information in Electronic Format**

Thank you for using the services of Chiyu Banking Corporation Limited (“Chiyu Bank” or the “Bank”). Please be informed that the Bank’s Data Policy Notice (“DPN”) has been amended and will be effective from 31 August 2025 (the “Effective Date”). Below sets out the key amendments to the DPN for your ease of reference.

Details of Key Amendments:

Item	Amendments
1.Supplemented contents in relation to “Interbank Account Data Sharing (IADS)”	Paragraph 8(f) added as follows: other banks and financial services providers to whom the data subject has chosen to provide such data held by the Company in connection with the provision of services to the data subject by those other banks and financial service providers;
2.Supplemented contents in relation to “Interbank Account Data Sharing (IADS)”	Paragraph 13 amended ( <b>highlighted in bold</b> ) as follows: TRANSFER OF PERSONAL DATA TO DATA SUBJECT’S OTHER BANKS AND THIRD PARTY SERVICE PROVIDERS USING COMPANY’S APPLICATION PROGRAMMING INTERFACES (“API”) The Company may, in accordance with the data subject’s instructions to the <b>Company, other banks providing services to the data subject or third party service providers (including other financial service providers) engaged by the data subject, transfer data subject’s data to such other banks and third party service providers using the Company’s API for the purposes notified to the data subject by the Company, the data subject’s other banks</b> or third party service providers and/or as consented to by the data subject in accordance with the Ordinance.
3.Supplemented contents in relation to "Personal Information Protection Law of the People's Republic of China"	Paragraph 8 – first sub-paragraph amended ( <b>highlighted in bold</b> ) as follows: Data held by the Company relating to data subjects will be kept confidential but, <b>subject to the data subject’s separate consent (insofar as the Personal Information Protection Law of the People’s Republic of China (“PIPL”) is applicable to the Company’s process and/or use of the data subject’s data)</b> the Company may provide and disclose (as defined in the Ordinance) such data to the following parties for the purposes set out in the previous paragraph:  Paragraph 8 – last sub-paragraph amended ( <b>highlighted in bold</b> ) as follows: The Company may from time to time transfer the data relating to the data subjects to a place outside Hong Kong Special Administrative Region for the purposes set out in paragraph 7 above. <b>Insofar as the PIPL is applicable to the Company’s process and/or use of the data subject’s data, the Company will obtain the data subject’s separate consent in relation to such international transfers.</b>

Paragraph 9 added as follows:

To the extent required under the PIPL, the Company will, prior to sharing the data subject's personal data with third parties, notify the data subject of the name and contact details of the recipients, the purposes and means of processing and provision of the data subject's personal data, and the types of personal data to be provided and shared, and obtain the data subject's separate consent to the sharing of the data subject's personal data. The foregoing data recipients will use the personal data to the extent necessary for the specific purposes set out in this Notice and store the personal data for the minimum length of time required to fulfil the purposes, or insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, in accordance with the PIPL.

Paragraph 11 added as follows:

Some of the data collected by the Company may constitute sensitive personal data under the PIPL. The Company will only process sensitive personal data if strict protection measures are put in place and there is sufficient necessity to justify the processing. Insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, such sensitive personal data will be processed with the data subject's separate consent.

Paragraph 14 – first sub-paragraph amended (**highlighted in bold**) as follows:

Under and in accordance with the terms of the Ordinance, **and (insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data) the PIPL** and the Code of Practice on Consumer Credit Data, any data subject has the right:

Paragraph 14 – items (f) to (k) added as follows:

- f. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to request the Company to delete the data subject's personal data;
- g. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to object to certain uses of the data subject's personal data;
- h. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, request an explanation of the rules governing the processing of the data subject's personal data;
- i. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to ask that the Company transfer personal data that the data subject has provided to the Company to a third party of the data subject's choice under circumstances as provided under the PIPL;
- j. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to withdraw any consent for the collection, processing or transfer of the data subject's personal data (the data subject should note that withdrawal of the consent may

	<p>result in the Company being unable to open or continue accounts or establish or continue banking facilities or provide banking services); and</p> <p>k. insofar as the PIPL is applicable to the Company’s process and/or use of the data subject’s data, to have decisions arising from automated decision making (ADM) processes explained and to refuse to such decisions being made solely by ADM.</p> <p>Paragraph 17 amended (<b>highlighted in bold</b>) as follows:</p> <p>In accordance with the terms of the Ordinance <b>and (insofar as the PIPL is applicable to the Company’s process and/or use of the data subject’s data) as permitted under the PIPL</b>, the Company has the right to charge a reasonable fee for the processing of any data access request.</p> <p>Paragraph 20 added as follows:</p> <p>Nothing in this Notice shall limit the rights of the data subject under the Ordinance and the PIPL.</p>
4.Supplemented contents in relation to marketing activities in the Personal Data (Privacy) Ordinance	<p>Paragraph 12 – item (e) added as follows:</p> <p>The Company may receive money or other property in return for providing the data to the other persons in paragraph (a)(d) above and, when requesting the data subject's consent or no objection as described in paragraph (a)(d) above, the Company will inform the data subject if it will receive any money or other property in return for providing the data to the other persons.</p>
5.Correction of numbering	<p>The original numbering of the paragraphs in the DPN and all subsequent references to them thereafter have been re-numbered due to the amendments / additions listed above</p>

Should there be any discrepancy between the English and Chinese versions of this notice, the English version shall prevail.

Please note that your continuous use of the Bank’s services on or after the Effective Date constitutes your agreement and acceptance of the amendments on the DPN which shall be binding on you. The Bank may not be able to continue to provide relevant applicable services to you if you do not accept the amendments on the DPN. The amended version of the DPN will be available on (Chiyu Bank’s Website/mobile banking app) on or after the Effective Date. You can also check the Notice from Chiyu Bank’s website ([www.chiyubank.com](http://www.chiyubank.com)) (Home > “What’s new” > “Notice of Amendments to “Data Policy Notice” and Provision of Information in Electronic Format”) on or before 31 August 2025 and you may not be able to access or download it afterwards.

#### **Provision of Information in Electronic Format**

The Bank may send information relevant to our products and/or services to you via electronic means such as email, SMS and push notification. Such information includes, but is not limited to notifications and terms and conditions of



services. If you would like to receive paper versions of such information, please contact our customer services hotline. Please note that there is no impact on your current preferred channel for receiving statements and advice.

For enquiries/responses about the Notice, please call our Customer Service Hotline on (852) 22323625.

**Chiyu Banking Corporation Limited**  
**August 2025**

*Remark: This is a computer-generated letter that requires no signature.*

### Data Policy Notice

1. This Notice sets out the data policies of Chiyu Banking Corporation Ltd. and each of its subsidiaries (for so long as such subsidiary remains a subsidiary of Chiyu Banking Corporation Ltd.) (the "Company"), in respect of their respective data subjects (as hereinafter defined). The rights and obligations of each Company under this Notice are several and not joint. No Company shall be liable for any act or omission by another Company.
2. For the purposes of this Notice, the "Group" means the Company and its holding companies, branches, subsidiaries, representative offices and affiliates, wherever situated, together with Xiamen International Bank Co. Ltd.. Affiliates include the Company's holding companies and Xiamen International Bank Co. Ltd. and their branches, subsidiaries, representative offices and affiliates, wherever situated.
3. The term "data subject(s)", wherever mentioned in this Notice, includes the following categories of individuals:
  - a. applicants for or customers, authorized signatories, policy holders, beneficiaries and other users of financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities and so forth provided by a Company;
  - b. sureties, guarantors and parties providing security, guarantee or any form of support for obligations owed to a Company;
  - c. directors, shareholders, officers and managers of any corporate applicants and data subjects/users; and
  - d. suppliers, contractors, service providers and other contractual counterparties of the Company.

For the avoidance of doubt, "data subjects" shall not include any incorporated bodies. The contents of this Notice shall apply to all data subjects and form part of any contracts for services that the data subjects have or may enter into with the Company from time to time. If there is any inconsistency or discrepancy between this Notice and the relevant contract, this Notice shall prevail insofar as it relates to the protection of the data subjects' personal data. Nothing in this Notice shall limit the rights of the data subjects under the Personal Data (Privacy) Ordinance (Cap. 486, Laws of Hong Kong) (the "Ordinance").

4. From time to time, it is necessary for the data subjects to supply the Company with data in connection with the opening or continuation of accounts and the establishment or continuation of banking facilities or provision of financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities.
5. Failure to supply such data may result in the Company being unable to open or continue accounts or establish or continue banking facilities or provide financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities.
6. Data relating to the data subjects are collected or received by the Company from various sources from time to time. Such data may include, but not limited to, data collected from data subjects in the ordinary course of the continuation of the relationship between the Company and data subjects, for example, when data subjects write cheques, deposit money, effect transactions through credit cards issued or serviced by the Company or generally communicate verbally or in writing with the Company, and data obtained from other sources (for example, information obtained from credit reference agencies approved for participation in the Multiple Credit Reference Agencies Model (hereinafter referred to as "**credit reference agencies**"). Data may also be generated or combined with other information, available to the company or any member of the Group.

7. The purposes for which the data relating to the data subjects may be used are as follows:
- a. assessing the merits and suitability of the data subjects as actual or potential applicants for financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities and/or processing and/or approving their applications, variation, renewals, cancellations, reinstatements and claims;
  - b. facilitating the daily operation of the services, credit facilities provided to and/or insurance policies issued to the data subjects;
  - c. conducting credit checks whenever appropriate (including, without limitation, at the time of application for credit and at the time of regular or special reviews which normally will take place one or more times each year) and carrying out matching procedures (as defined in the Ordinance);
  - d. creating and maintaining the Company's scoring models;
  - e. providing reference;
  - f. assisting other credit providers in Hong Kong approved for participation in the Multiple Credit Reference Agencies Model (hereinafter referred to as "credit providers") to conduct credit checks and collect debts;
  - g. ensuring ongoing credit worthiness of data subjects;
  - h. researching, customer profiling and segmentation and/or designing financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities for data subjects' use;
  - i. marketing services, products and other subjects (please see further details in paragraph 10 below);
  - j. determining amounts owed to or by the data subjects;
  - k. enforcing data subjects' obligations, including without limitation the collection of amounts outstanding from data subjects and those providing security for data subjects' obligations;
  - l. complying with the obligations, requirements or arrangements for disclosing and using data that apply to the Company or any of its branches or that it is expected to comply according to:
    - i. any law binding or applying to it within or outside the Hong Kong Special Administrative Region existing currently and in the future (e.g., the Inland Revenue Ordinance and its provisions including those concerning automatic exchange of financial account information); and
    - ii. any guidelines or guidance given or issued by any legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations of financial services providers within or outside the Hong Kong Special Administrative Region existing currently and in the future (e.g., guidelines or guidance given or issued by the Inland Revenue Department including those concerning automatic exchange of financial account information);
    - iii. any present or future contractual or other commitment with local or foreign legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations of financial services providers that is assumed by or imposed on the Company or any of its branches by reason of its financial, commercial, business or other interests or activities in or related to the jurisdiction of the relevant local or foreign legal, regulatory, governmental, tax, law enforcement or other authority, or self-regulatory or industry bodies or associations;

- m. complying with any obligations, requirements, policies, procedures, measures or arrangements for sharing data and information within the Group and/or any other use of data and information in accordance with any group-wide programmes for compliance with sanctions or prevention or detection of money laundering, terrorist financing or other unlawful activities;
  - n. enabling an actual or proposed assignee of the Company, or participant or sub-participant of the Company's rights in respect of the data subjects to evaluate the transaction intended to be the subject of the assignment, participation or sub-participation;
  - o. comparing data of data subjects or other persons for credit checking, data verification or otherwise producing or verifying data, whether or not for the purpose of taking adverse action against the data subjects;
  - p. maintaining a credit history or otherwise, a record of data subjects (whether or not there exists any relationship between data subjects and the Company) for present and future reference; and
  - q. purposes incidental, associated or relating to Paragraph 7.
8. Data held by the Company relating to data subjects will be kept confidential but, subject to the data subject's separate consent (insofar as the Personal Information Protection Law of the People's Republic of China ("PIPL") is applicable to the Company's process and/or use of the data subject's data) the Company may provide and disclose (as defined in the Ordinance) such data to the following parties for the purposes set out in the previous paragraph:
- a. any agent, contractor or third party service provider who provides administrative, telecommunications, computer, payment or securities clearing or other services to the Company in connection with the operation of its business, wherever situated;
  - b. any other person under a duty of confidentiality to the Company including any member of the Group which has undertaken to keep such information confidential;
  - c. the drawee bank providing a copy of a paid cheque (which may contain information about the payee) to the drawer;
  - d. any person making payment into the data subject's account;
  - e. any person receiving payment from the data subject, the banker of such person and any intermediaries which may handle or process such payment;
  - f. other banks and financial services providers to whom the data subject has chosen to provide such data held by the Company in connection with the provision of services to the data subject by those other banks and financial service providers;
  - g. credit reference agencies (including the operator of any centralized database used by credit reference agencies), and, in the event of default, to debt collection agencies;
  - h. any financial institutions, charge or credit card issuing companies, insurance company, securities and investment company with which the data subjects have or propose to have dealings; and any reinsurance and claims investigation companies, insurance industry associations and federations and their members;
  - i. any person to whom the Company or any of its branches is under an obligation or otherwise required to make disclosure under the requirements of any law binding on or applying to the Company or any of its branches, or any disclosure under and for the purposes of any guidelines or guidance given or issued by any legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry

bodies or associations of financial services providers with which the Company or any of its branches are expected to comply, or any disclosure pursuant to any contractual or other commitment of the Company or any of its branches with local or foreign legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies or associations of financial services providers, all of which may be within or outside the Hong Kong Special Administrative Region and may be existing currently and in the future;

- j. any actual or proposed assignee of the Company or participant or sub-participant or transferee of the Company's rights in respect of the data subject; and
- k.
  - i. any member of the Group;
  - ii. third party financial institutions, insurers, credit card companies, securities, commodities and investment services providers;
  - iii. third party reward, loyalty, co-branding and privileges programme providers;
  - iv. co-branding partners of the Company and the Group (the names of such co-branding partners can be found in the application form(s) for the relevant services and products, as the case may be);
  - v. charitable or non-profit making organisations; and
  - vi. external service providers (including but not limited to mailing houses, telecommunication companies, telemarketing and direct sales agents, call centers, data processing companies and information technology companies) that the Company engages for the purposes set out in paragraph (7)(i) above, wherever situated.

The Company may from time to time transfer the data relating to the data subjects to a place outside Hong Kong Special Administrative Region for the purposes set out in paragraph 7 above. Insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, the Company will obtain the data subject's separate consent in relation to such international transfers.

- 9. To the extent required under the PIPL, the Company will, prior to sharing the data subject's personal data with third parties, notify the data subject of the name and contact details of the recipients, the purposes and means of processing and provision of the data subject's personal data, and the types of personal data to be provided and shared, and obtain the data subject's separate consent to the sharing of the data subject's personal data. The foregoing data recipients will use the personal data to the extent necessary for the specific purposes set out in this Notice and store the personal data for the minimum length of time required to fulfil the purposes, or insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, in accordance with the PIPL.
- 10. With respect to data in connection with mortgages applied by the data subject (if applicable, and whether as a borrower, mortgagor or guarantor and whether in the data subject's sole name or in joint names with others) on or after 1 April 2011, the following data relating to the data subject (including any updated data of any of the following data from time to time) may be provided by the Company, on its own behalf and/or as agent, to credit reference agencies:
  - a. full name;
  - b. capacity in respect of each mortgage (as borrower, mortgagor or guarantor, and whether in the data subject's sole name or in joint names with others);



- c. identity card number or travel document number;
- d. date of birth;
- e. correspondence address;
- f. mortgage account number in respect of each mortgage;
- g. type of the facility in respect of each mortgage;
- h. mortgage account status in respect of each mortgage (e.g., active, closed, write-off (other than due to a bankruptcy order), write-off due to a bankruptcy order); and
- i. if any, mortgage account closed date in respect of each mortgage.

Credit reference agencies will use the above data supplied by the Company for the purposes of compiling a count of the number of mortgages from time to time held by the data subject with credit providers, as borrower, mortgagor or guarantor respectively and whether in the data subject's sole name or in joint names with others, for sharing in the consumer credit databases of credit reference agencies by credit providers (subject to the requirements of the Code of Practice on Consumer Credit Data approved and issued under the Ordinance).

11. Some of the data collected by the Company may constitute sensitive personal data under the PIPL. The Company will only process sensitive personal data if strict protection measures are put in place and there is sufficient necessity to justify the processing. Insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, such sensitive personal data will be processed with the data subject's separate consent.

**12. USE OF DATA IN DIRECT MARKETING**

The Company intends to use the data subject's data in direct marketing and the Company requires the data subject's consent (which includes an indication of no objection) for that purpose. In this connection, please note that:

- a. the name, contact details, products and services portfolio information, transaction pattern and behaviour, financial background and demographic data of the data subject held by the Company from time to time may be used by the Company in direct marketing;
- b. the following classes of services, products and subjects may be marketed:
  - i. financial, insurance, credit card, securities, commodities, investment, banking and related services and products and facilities;
  - ii. reward, loyalty or privileges programmes and related services and products;
  - iii. services and products offered by the Company's co-branding partners (the names of such co-branding partners can be found in the application form(s) for the relevant services and products, as the case may be); and
  - iv. donations and contributions for charitable and/or non-profit making purposes;
- c. the above services, products and subjects may be provided or (in the case of donations and contributions) solicited by the Company and/or:
  - i. any member of the Group;
  - ii. third party financial institutions, insurers, credit card companies, securities, commodities and investment services providers;
  - iii. third party reward, loyalty, co-branding or privileges programme providers;
  - iv. co-branding partners of the Company and the Group (the names of such co-branding partners can be found in the application form(s) for the relevant services and products, as the case may be); and

- v. charitable or non-profit making organisations;
- d. in addition to marketing the above services, products and subjects itself, the Company also intends to provide the data described in paragraph 12(a) above to all or any of the persons described in paragraph 12(c) above for use by them in marketing those services, products and subjects, and the Company requires the data subject's written consent (which includes an indication of no objection) for that purpose;
- e. The Company may receive money or other property in return for providing the data to the other persons in paragraph (a)(d) above and, when requesting the data subject's consent or no objection as described in paragraph (a)(d) above, the Company will inform the data subject if it will receive any money or other property in return for providing the data to the other persons.

**If a data subject does not wish the Company to use or provide to other persons his data for use in direct marketing as described above, the data subject may exercise his opt-out right by notifying the Company.**

**13. TRANSFER OF PERSONAL DATA TO DATA SUBJECT'S OTHER BANKS AND THIRD PARTY SERVICE PROVIDERS USING COMPANY'S APPLICATION PROGRAMMING INTERFACES ("API")**

The Company may, in accordance with the data subject's instructions to the Company, other banks providing services to the data subject or third party service providers (including other financial service providers) engaged by the data subject, transfer data subject's data to such other banks and third party service providers using the Company's API for the purposes notified to the data subject by the Company, the data subject's other banks or third party service providers and/or as consented to by the data subject in accordance with the Ordinance.

14. Under and in accordance with the terms of the Ordinance, and (insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data) the PIPL and the Code of Practice on Consumer Credit Data, any data subject has the right:
- a. to check whether the Company holds data about him and of access to such data;
  - b. to require the Company to correct any data relating to him which is inaccurate;
  - c. to ascertain the Company's policies and practices in relation to data and to be informed of the kind of personal data held by the Company;
  - d. to be informed on request which items of data are routinely disclosed to credit reference agencies or debt collection agencies, and be provided with further information to enable the making of access and correction requests to the relevant credit reference agency(ies) or debt collection agency(ies);
  - e. in relation to any account data (including, for the avoidance of doubt, any account repayment data) which has been provided by the Company to a credit reference agency, to instruct the Company, upon termination of the account by full repayment, to make a request to the credit reference agency to delete such account data from its database, as long as the instruction is given within five years of termination and at no time was there any default of payment in relation to the account, lasting in excess of 60 days within five years immediately before account termination. Account repayment data include amount last due, amount of payment made during the last reporting period (being a period not exceeding 31 days immediately preceding the last contribution of account data by the Company to the credit reference agency), remaining available credit or outstanding balance and default data (being amount past due and number of days past due, date of settlement of amount past due, and date of final settlement of amount in default lasting in excess of 60 days (if any));

- f. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to request the Company to delete the data subject's personal data;
  - g. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to object to certain uses of the data subject's personal data;
  - h. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, request an explanation of the rules governing the processing of the data subject's personal data;
  - i. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to ask that the Company transfer personal data that the data subject has provided to the Company to a third party of the data subject's choice under circumstances as provided under the PIPL;
  - j. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to withdraw any consent for the collection, processing or transfer of the data subject's personal data (the data subject should note that withdrawal of the consent may result in the Company being unable to open or continue accounts or establish or continue banking facilities or provide banking services); and
  - k. insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data, to have decisions arising from automated decision making (ADM) processes explained and to refuse to such decisions being made solely by ADM.
15. In the event of any default of payment relating to an account, unless the amount in default is fully repaid or written off (other than due to a bankruptcy order) before the expiry of 60 days from the date such default occurred, the account repayment data (as defined in paragraph 14(e) above) may be retained by credit reference agencies until the expiry of five years from the date of final settlement of the amount in default.
16. In the event any amount in an account is written-off due to a bankruptcy order being made against the data subject, the account repayment data (as defined in paragraph 14(e) above) may be retained by credit reference agencies, regardless of whether the account repayment data reveal any default of payment lasting in excess of 60 days, until the expiry of five years from the date of final settlement of the amount in default or the expiry of five years from the date of discharge from a bankruptcy as notified by the data subject with evidence to the credit reference agency(ies), whichever is earlier.
17. In accordance with the terms of the Ordinance and (insofar as the PIPL is applicable to the Company's process and/or use of the data subject's data) as permitted under the PIPL, the Company has the right to charge a reasonable fee for the processing of any data access request.
18. The persons to whom requests for access to data or correction of data or for information regarding policies and practices and kinds of data held are to be addressed is as follows:

The Data Protection Officer

Chiyu Banking Corporation Ltd.

78 Des Voeux Road Central

Hong Kong

Facsimile: (852) 2810 4207

19. The Company may have obtained credit report(s) on the data subject from credit reference agency(ies) in considering any application for credit. In the event that the data subject wishes to access the credit report(s), the Company will advise the contact details of the relevant credit reference agency(ies).
20. Nothing in this Notice shall limit the rights of the data subject under the Ordinance and the PIPL.
21. If there is any inconsistency between the English version and the Chinese version of this Notice, the Chinese version shall prevail in relation to any matters arising in the Mainland China exclusive of the Hong Kong Special Administrative Region, the English version shall prevail in relation to any matters arising in the Hong Kong Special Administrative Region and elsewhere.

August 2025