



Notification on change of payment method of Monthly Funds Saving Plan

November 2023

Please be informed that Chiyu Banking Corporation Limited ("the Bank") will no longer accept monthly contributions via direct debit on a Credit Card for Monthly Funds Saving Plan with effect from 1st January 2024 ("effective date"). Customers are able to continue their monthly contributions by debiting from their securities settlement account.

For customers who make the Monthly Funds Saving Plan contributions by Credit Card, to avoid any potential impact, please change the payment method by login our internet banking (Investment>Funds>Monthly Savings Plan>Update) or visit any branches of the bank before the effective date. Otherwise, the contributions of your Monthly Funds Saving Plan will be unsuccessful and related service charges may be incurred. In the event that three consecutive unsuccessful contributions have been recorded, the Bank has the right to terminate the plan immediately.

There is no impact to customers who make their contributions by securities settlement account and no further actions is needed.

Should you have any enquiries, please contact our bank staff or call our Customer Service Hotline at (852) 2232 3633.

Chiyu Banking Corporation Limited