

Dear Valued Customer,

## Notification of Cessation of New "Corporate Phone Banking" Application

Please be informed that the Bank will cease to accept new applications for "Corporate Phone Banking" from customers effective from 1 November 2025 (the "Effective Date"). Existing "Corporate Phone Banking" services registered prior to the Effective Date may continue to be used.

Should you have any enquiries regarding the above, please do not hesitate to call our Customer Service Hotline at (852) 2232 3360 or visit any of our branches.

**Chiyu Banking Corporation Limited** 

September 2025