



集友銀行
Chiyu Banking Corporation Ltd.

Notice of Launch of ATM Card PIN Reset & Replacement Requests Services

on Mobile Banking

Chiyu Banking Corporation Limited will introduce two new self-service features via its Mobile Banking platform with effect from 9 November 2025:

- ATM Card PIN Reset
- ATM Replacement Request

After the service enhancement, you are not required to visit our branch in person to reset your ATM card PIN or request a card replacement. Instead, you may securely and conveniently complete both processes through the Chiyu Mobile Banking App. This initiative underscores our commitment to providing seamless digital solutions that prioritize efficiency and safeguarding your transactions.

For inquiries, please contact our Customer Service Hotline at (852) 2232 3625 or visit any of our branches.

Chiyu Banking Corporation Limited

November 2025