



### **Notice of Chiyu Bank System Maintenance**

To maintain and enhance our bank service, we will conduct system maintenance from 02:30am to 10:30am on 14 December 2025 (Sunday) (Hong Kong Time). The following services will be temporarily suspended during the maintenance period. Customers are advised to make necessary arrangements in advance. We apologise for any inconvenience this may cause. Details on the service suspension are as follows:

- Chiyu Bank Website
- Personal Internet Banking
- Corporate Internet Banking
- Phone Banking (Personal and Corporate)
- Personal Mobile Banking
- Mobile Application
- Faster Payment Service
- Online Chat
- Automated Teller Machines, Cash Deposit Machines, Passbook Update Machines and Cheque Deposit Machines
- Use of ATM Card to withdraw cash, enquire account balance, transfer funds and pay bills via local and overseas ATMs (including ATMs of Chiyu Bank and Jetco network), and conduct retail purchases by debiting bank account via EPS/UnionPay, etc.
- Part of WeChat Official Accounts services: Binding, Top Up and Conducting Retail Purchases via WeChat Pay, and Binding and After-binding functions of Service Account

For enquiry, please call our Customer Service Hotline (852) 2232 3625.

**Chiyu Banking Corporation Limited**  
**November 2025**