

Dear Valued Customer,

Suspension of the FPS services on 9 August 2026

Due to the upgrade of Faster Payment System (FPS), FPS-related services including fund transfer, direct debit authorisation, payment connect and addressing registration will not be available from 00:25 a.m. to 11:15 a.m.* on 9 August 2026 (Sunday). Customer may wish to make advance arrangements for their payment activities if necessary.

For enquiries about the Notice, please call our Customer Service Hotline on (852) 22323625.

Chiyu Banking Corporation Limited

August 2026

*The schedule of system suspension could be adjusted without prior notice.