



Press Release
8 August 2018

Statement on Fraudulent email

Chiyu Banking Corporation Ltd. (“Chiyu Bank”) wishes to alert customers and the general public to fraudulent emails with address of tod@chiyubnk-hk.com. The fraudulent emails request customers to provide their detailed personal data. Chiyu Bank declares that we have no connection with the fraudulent emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority.

Anyone who has provided personal information to such fraudulent email address should report to the Police immediately for investigation.

For any enquiries, please call our Customer Service Hotline (852) 2232 3625.

Chiyu Bank will not require customers to provide sensitive personal information (including login and one-time passwords) through phone calls, e-mails or SMS. Customers should not disclose their personal information to any suspicious caller or third party. For the security information of Internet Banking, please browse https://www.chiyubank.com/chiyu/en_supp4_1.htm.

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About Chiyu Banking Corporation Limited

Chiyu Banking Corporation Ltd. (“Chiyu Bank”) was founded by the patriot Mr. Chen Jiageng in 1947. Rooted in Hong Kong for over 70 years, the Bank strives to maintain its core values of “Sincerity, Flexibility, Tailor-made Service and Professionalism” and provide premium banking and financial services to customers in Hong Kong, mainland and overseas Chinese. The Bank has a total of 24 branches in Hong Kong as well as 2 branches and 2 sub-branches located in Xiamen and Fuzhou in the mainland of China. On 27 March 2017, Chiyu Bank became a member of Xiamen International Bank Group.